System Scenarios

Browse Flights:

Scenario: A tourism agent logs into the system and uses the "Browse Flights" feature. The system should allow searching by various criteria such as date range, direct/indirect flights, specific airlines, flight duration, and price range. The displayed list should include detailed flight information such as the aircraft type, flight status (e.g., on-time, delayed), and estimated flight duration. Additionally, information about any special deals or promotions could be shown.

Select Flight:

Scenario: After logging in, a user selects a flight. The system should display a detailed breakdown of the pricing based on the selected class (ordinary, comfort, business-class), including any additional fees or taxes. It should also display the loyalty points that could be earned with the booking and allow users to apply any existing loyalty points for discounts. If the user is a registered member, the system could show exclusive offers or seat selections based on their preferences.

Browse Seat Map:

Scenario: Once a flight is selected, the user can view a graphical seat map. This map should indicate not only the availability but also features of each seat (e.g., extra legroom, near the exit, window/aisle). It should also highlight seats suitable for passengers with disabilities. Tooltips or a legend can provide information about each seat class and its amenities. The system could also suggest the best available seats based on the user's past selections or preferences.